



MOHAMMADMEHDI RASTEGAR

Master of hospitality and tourism management

EDUCATION

Master of Hospitality and tourism management | ISCTE Business school |
07/09/2020-30/02/2023

Average grade: 17

Master of polymer engineering | Tehran university | 2010-2012 | Grade 17

Bachelor of science Polymer engineering | Shiraz Azad University | Grade 16

INTERNATIONAL EXPERIENCE

Master of Hospitality and tourism management | ISCTE Business school |
07/09/2020-30/02/2023

WORK EXPERIENCE

Site | English advisor and floor support | 6/2021-6/2023

English advisor at Miele company in USA market, Advice customer with technical support.

Floor support on Miele project half day (4.2022-6.2022)

Floor support on Miele Cast Arica project full time (7.2022-10.2022)

Avenidas | Tour guide | 1/2022 – currently

Tour guide for Avenidas company providing tours for Americans in English as well as european.

-Sintra tour, Caiscas tour, Lisbon tour

Pasargard Seir Iranian Travel Agency | Executive Director | 2/2016- 4/2020

-Selling package holidays and individual travel elements, including flights, hotels, transportation

-Liaising with head office and tour operations for marketing purposes

- updating holiday information and drawing any important new information to the attention of the staff

- writing reports for head office

Club House Café | Owner and manager | 2012-2016

Nozha Company | Owner and manager | 2013-2020

-Import polymeric green wall material from china and distribute them in all Iran cities with each city agent

www.instagram.com/greenwall_nozha

TRAVEL EXPERIENCE

I have been traveling for 3 years around the world, I have managed all the roots and tickets and visa myself meanwhile It was really hard job for Iranian.

I have traveled to France, Netherlands, Switzerland, Italy, Portugal, Spain, Austria, Russia (football world Cup 2018), The Vatican, Turkey (Istanbul, Izmir, Antalya, Bodrum), Armenia, Azerbaijan, Cambodia, China (for 1 month and traveling north to south. Beijing, Shanghai, Guangzhou, Pingyao, Hangzhou, Xian, Chengdu, Leshan, Zhou Zhuang), Georgia, Indonesia, Maldives, Laos, Macau, Malaysia, Myanmar, Philippines (more than 3 weeks and visit 3 main islands), Saudi Arabia, Qatar, SriLanka(Colombo, Kandy, Galle, Bentota, Matara ,Pinnawala), Thailand (travel for 1 month south to north), Singapore, United Arab Emirates

HOBBIES

[Extreme sports]

[Reading]

[Road Trip]

[Travelling]

ABOUT ME

I am an extremely keen person on Hospitality and Tourism field with experience in an array of tasks from running café and restaurants and also in cooking and giving customer service, I have always felt drawn to providing service to people. My friendly approach and strong communication skills due to my experience of working near 2 years for customer service center and also traveling around the world and meet different people and cultures, enable me to build rapport with customers, guests, tour operators, staff, and guides thereby improving efficiency and boosting business. At last, I like to become part of a business, recognize and getting adapted to business habits and feel being useful for business achievement, it is my most important goal.

Contacts

Phone: +351 912711390

Email: mehdi.rastegar1984@gmail.com

LinkedIn: linkedin.com/in/mehdi-rastegar-7109921a9

Current Location: P Com Santos, Calçada Cruz da Pedra, 44 lisboa, 1900-409

Date of Birth: 11/09/1984

Nationality: Persian

LANGUAGES

[English] – [C1]

[Persian] – [C2]

TECHNICAL SKILLS

[SPSS] – [intermediate]

[excel] – [advance]

[PowerPoint] – [advance]

[Word] – [advance]

[MATLAB] – [intermediate]

SOFTSKILLS

Leadership skills

motivational

Patience

customer service

open-minded

attention to details

Team Work

Empathy

